

2011 No. 2, JUNE

# ROAD SIGNS

A PUBLICATION FOR AND ABOUT ROAD MACHINERY & SUPPLIES COMPANY CUSTOMERS



#### A MESSAGE FROM THE PRESIDENT



Mike Sill II

# Always looking for ways to imprové your bottom line



Dear Valued Customer:

The construction season is fully upon us, and we at Road Machinery hope you're off to a good start. We're prepared to help in any way we can, whether it's equipment purchase or rental, parts or service.

We've said it many times: we're proud of the equipment manufacturers with which we associate ourselves. All are among the leaders in the construction and mining industries when it comes to production, efficiency and reliability.

For example, Komatsu continues to set the pace in hybrid machinery. It was the first — and still the only — manufacturer in production of a hybrid excavator. Before others even have their first such excavator on the market, Komatsu is introducing its second-generation model, the HB215LC-1.

You've also heard a great deal in the past year about interim Tier 4 standards that went into effect January 1. Komatsu did more than just put in new, lower-emission engines. It added standard features that make its new models more efficient, allowing you to get the same or better production with less fuel, less soot and lower NOx emissions.

Komatsu is about more than just the machinery. It's always looking for ways to improve your bottom line with new technology, such as KOMTRAX, and has worked to make many new machines "plug-and-play." That means they're equipped so that all you have to do is bolt on your GPS system and activate it.

This issue of *Road Signs* has some informative articles that will give you insights into the new machines and technology Komatsu has to offer. As the economy continues to improve, and you begin to look for new equipment, we hope you'll consider these machines. Keep in mind, bonus depreciation and additional expensing are still available for tax savings in 2011.

As always, we're prepared to support the new machines, as well as any machinery in your current fleet. Contact one of our branch locations to learn how we can be of service to you.

ROAD MACHINERY & SUPPLIES CO.

President and CEO



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#### **MEYER CONTRACTING**

#### Experience, diversification help Minnesota firm weather construction market ups and downs



Kathy Meyer, Owner/CEO



Verlyn Schoep, President/COO

Despite the economic conditions of the past few years, Meyer Contracting continues to grow. That's partly due to lessons learned throughout more than 25 years in the construction industry, including the formation of Meyer Contracting during a recessionary period in the early 1980s.

"We learned quite a bit about how to survive during trying times," said Owner/CEO Kathy Meyer, who helped found the business in 1984 and incorporated it three years later. Management also includes new President/COO Verlyn Schoep and Meyer's son Leroy, who is Equipment Manager/Quality Control Manager/ Safety Coordinator. "Getting through is tough, but it also makes us stronger and smarter. We learned how to be productive and efficient with limited resources and staff."

When founded, Meyer Contracting's focus was sewer- and water-line installation in and around the Twin Cities area. Limited resources meant no equipment, so Meyer rented what was needed to complete the company's first project, installing 400 feet of storm sewer and six catch basins along Timberlake Road in St. Paul.

One of Meyer Contracting's first big expansions came as the result of work on a light-rail project about 10 years ago in the Twin Cities. It's currently working on another light-rail job that includes installation of temporary and permanent site utilities.



Meyer Contracting executed the \$21,000 project as a prime contractor, completed it on schedule and immediately went to work as a subcontractor on a larger utility installation on a park job for the city of Edina. The company has stayed busy ever since.

"Word got out, and people started calling us asking for bids," recalled Kathy. "We did a lot of work as a subcontractor on reconstruction projects, putting in new utilities, which was our niche. That was the background we came into business with, so we played to our strengths. That's really all we did for about 15 years."

#### More than a utility company

While utility installation remains a primary component of the Maple Grove company's services, it's by no means Meyer Contracting's sole focus anymore. During the past decade, growth at Meyer Contracting has been both large and somewhat swift. It started in 2001, when the company landed a job doing utility installation as part of a light-rail project in the Twin Cities. That job doubled the size of the business.

Kathy noted it was around that time she realized Meyer Contracting needed to make some other changes. "We could see the projects changing and getting larger and larger. We knew we had to adjust to the market or be left behind."

In 2003, Meyer Contracting added an earthwork division that offers site development, mainly for commercial clients. It's also added demolition and general contracting to its list of services, as well as structural concrete, which offers cast-in-place structures.

"We're more of a full-service contractor now," said Schoep. "That's helped us grow our client base, and allows us to easily move among

market segments. We can do public-bid projects as well as offer our existing and new customers a larger package of services. Meyer Contracting also provides design-build services and we work with customers to find more efficient and cost-effective ways to approach projects."

"As opportunities have presented themselves, we've made a conscious effort to take advantage of them," added Leroy Meyer. "Some of it was precipitated by our customers, many of whom we've worked with on a repeat basis for several years because they've come to trust us to get the job done on time and on budget. In fact, about 70 percent of our work is done for repeat customers."

Several of those are or have been standout projects in the Twin Cities metro area, including work on the light-rail system that will connect Minneapolis and St. Paul. Working as subcontractor, Meyer will put in temporary utilities along the entire 11-mile route and will do the final site utility installation on the west section of it. That involves installation of about four miles of six- to 48-inch water, storm and sewer piping.

Other highly visible jobs include installation of new, and abandonment of old, utilities as part of the reconstruction of the I-35W bridge that collapsed in 2007, as well as construction of the concrete box culvert that serves as a pedestrian tunnel under the bridge. It also installed and relocated utilities for the Minnesota Twins' new stadium, which involved closing off a major artery into downtown Minneapolis.

"We're not afraid to take on challenging projects because we're confident that our personnel can handle any situation, not only from a quality, on-time standpoint, but safely and effectively," said Schoep, noting that the company has about 60 employees and a total of about 12 crews. "Many have been with Meyer Contracting a very long time, and as we've expanded, there's been a conscious effort to hire experienced people who meet our stringent standards."

#### Sold on Komatsu equipment

Meyer Contracting has high standards for its equipment as well. When the company added



Meyer Contracting uses several pieces of Komatsu equipment, including this PC78, used here to lift a trench box on a light-rail project in Minneapolis.



A Meyer Contracting operator uses a Komatsu PC200LC-8 equipped with a hammer to break rubble. "Our excavators give us some versatility because we can use them to dig utility trenches, hammer, mass excavate or lift pipe into the trench," said Leroy Meyer, Equipment Manager.

its dirt division about eight years ago, it demo'd several brands of equipment and chose to start with a Komatsu D65 dozer purchased from Road Machinery & Supplies with the help of Sales Representative Phil Major.

"Despite using another brand previously, our operators tested with open minds," said Leroy. "Komatsu stood out, especially in the hydraulics. We knew Road Machinery would stand behind it, so that gave us additional peace of mind. That D65 has about 5,000 hours on it now, and it's still productive. It sold us on Komatsu equipment."

Meyer Contracting has since added one of Komatsu's award-winning D51 dozers, the first in the state of Minnesota. "The D51 is the entire package: it's productive, fuel-efficient, has good



Leroy Meyer, Equipment Manager



#### Meyer Contracting expands services, area served

... continued

balance and excellent visibility. Our operators love it," reported Leroy.

Additional Komatsu units include PC78, PC400 and PC200 excavators. "Our excavators give us some versatility because we can use them to dig utility trenches, hammer, mass excavate or lift pipe into the trench," explained Leroy, who noted that the company has also purchased Volvo compaction equipment from Road Machinery & Supplies and rented equipment through RMS Rentals in Savage. "We evaluate the equipment we buy based on performance, price and durability, and the Komatsu and

(L-R) Meyer Contracting President/COO Verlyn Schoep and Equipment Manager Leroy Meyer meet with Road Machinery & Supplies Sales Representative Phil Major at the Meyer Contracting headquarters in Maple Grove, Minn.



Meyer Contracting relies on Komatsu dozers, including this D51. "The D51 is the entire package: it's productive, fuel-efficient, has good balance and excellent visibility. Our operators love it," said Equipment Manager Leroy Meyer.



Volvo pieces have all been outstanding. So has RMS. We call on them for service or warranty issues as needed. They respond quickly, so we're very happy with our relationship with Phil and RMS."

#### Continuing to look at new opportunities

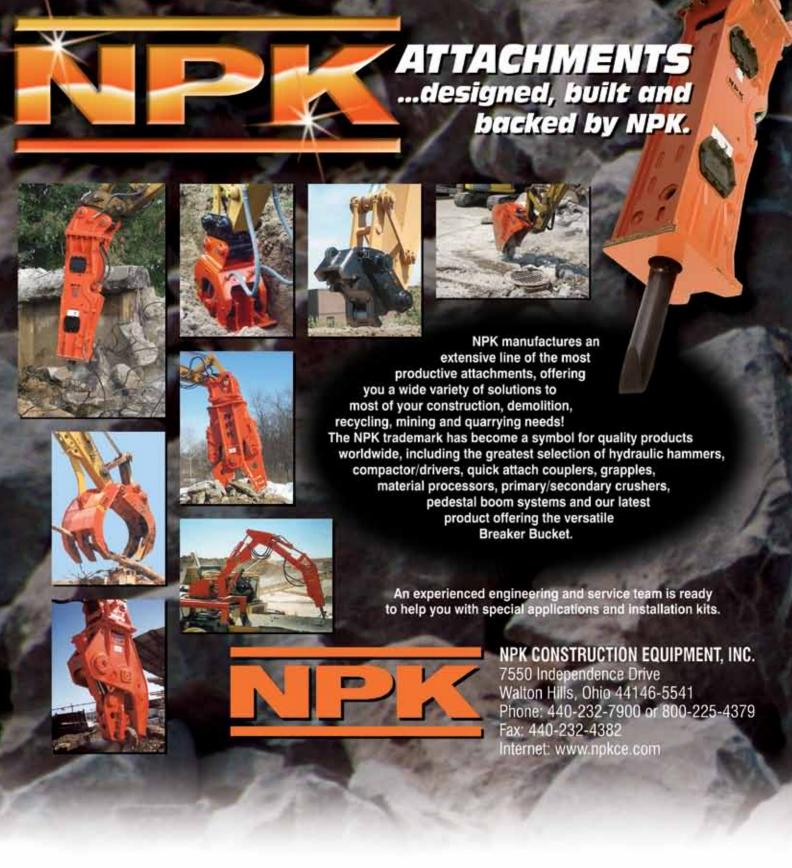
In the past several years, Meyer Contracting's work has increasingly expanded beyond the Twin Cities metro area. The company has worked in five upper Midwest states on a number of diverse projects. The Meyers and Schoep say that's not likely to change.

The company also won't change its outlook on expanding services. In fact, Meyer Contracting recently took on a contract to build sound walls along I-35W. "We believe the more diversified we are, and the more we can offer our customers, the better it is for us and them," stated Kathy Meyer, who has served as Committee Chairwoman to the National Transportation and Infrastructure Subcommittee. She represented the National Association of Minority Contractors as it partnered with the Association of General Contractors to work on common goals.

"Being a DBE is another way we can help our customers because many of the governmental projects require a certain percentage of the work be done by those types of businesses," said Kathy. "We're probably the most full-service DBE around, so we're giving them added value in several ways."

That added value, along with quality work, has helped Meyer Contracting win numerous awards, including Minnesota Department of Transportation DBE of the Year for its work on the I-35 W bridge project. That same year, it was named Small Business of the Year by the Twin Cities Business Journal.

"It's taken a lot of hard work and dedication to get to this point," acknowledged Kathy. "Adapting to the market has helped us weather the ups and downs, and there's a great group of people here who are innovative and good problem solvers. That's worth a lot in the business, not only to us, but to our customers. If we continue to offer that value, the work will be there."





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#### **MISPLACED PRIORITIES?**

# AED says administration's transportation funding should focus more on highways and roadways

In his 2012 fiscal-year budget, President Barack Obama proposed a six-year, \$556 billion surface transportation package. The amount represents a substantial increase in transportation funding and includes an immediate \$50 billion cash infusion to create jobs, a proposed national infrastructure bank and a heavy emphasis on expanding high-speed rail.

The \$556 billion proposal is nearly double the \$285 billion package authorized in SAFETEA-LU, the last highway bill, which expired in September 2009. Legislation to establish a new, multi-year investment highway blueprint has languished in Congress for the past two years.

The call for such a substantial increase continues the administration's recent focus on transportation investment as a way to create jobs and ensure America's long-term economic competitiveness — even as it raises questions about misplaced priorities. The president's proposal would allocate \$53 billion for high-speed rail and \$30 billion to establish a national infrastructure bank over the next six years. Yet the mainstay of our nation's transportation network, roads and highways, are largely neglected beyond vague promises of support.

Also conspicuously absent from the president's budget are new funding mechanisms. User fees, the most viable option for providing guaranteed, long-term funding for surface transportation, have been dismissed as a non-starter by the president. Instead, Obama's proposal seeks to find funds by consolidating highway programs and hoping for a congressional bipartisan funding mechanism.

In sum, the president's transportation budget document is long on rhetoric, short on the details, and, in some respects, appears divorced from the new political realities in Washington. For example, despite broad public support for smaller government, Obama has proposed spending increases without making tough choices to pay for them. And despite the fact that many Republicans oppose high-speed rail, the administration made it the centerpiece of its transportation program.

AED shares the administration's belief that substantial investments in surface transportation are needed to ensure our long-term economic competitiveness. However, we have a clear difference of opinion about priorities.

With all that said, keep in mind that this is just the first salvo in a long battle. The highway reauthorization story will continue to develop in the weeks ahead, as the House and Senate hold additional hearings and roll out their own proposals. Stay tuned.

This article is from the Associated Equipment Distributors, a trade association representing companies in the distribution, rental and support of equipment. Its members account for more than \$15 billion of annual sales of construction equipment and related supplies and services in the U.S. and Canada.

The Associated Equipment Distributors (AED) says the president's proposal doesn't put enough emphasis on surface transportation, such as roadways and highways.











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#### **NEXT-GENERATION HYBRID EXCAVATOR**

# Komatsu makes significant improvements to what remains the world's only hybrid excavator

Last year, Komatsu introduced the industry's first hybrid hydraulic excavator to the North American market. This year, it's releasing the HB215LC-1, an updated hybrid that features significant improvements over the original model.

"The original hybrid model is an excellent machine — a good digger that's approximately 25 percent more fuel-efficient than the traditional PC200," noted Komatsu Excavator Product Manager Armando Najera. "We learned a lot from our first hybrid model. We now have more than a million operating hours in the field with that original hybrid. The information we gained and the feedback we got from customers led to significant improvements in the second-generation HB215LC-1."

Key improvements include:

- A service valve to power hydraulic attachments;
- An enhanced monitor panel;
- Improved serviceability;
- A five-year/7,000-hour warranty on hybrid powertrain components.

The HB215LC-1 delivers fuel savings that average 25 percent compared to a similar-size, non-hybrid excavator. And, on jobs where there's lots of swinging, fuel savings can be much higher than that. It's also a huge step forward from an environmental standpoint, reducing  $\rm CO_2$  emissions by almost 17 tons annually (based on operating 1,500 hours per year) compared to a conventional PC200.

"The phrase 'win-win' is over-used, but in this case, it's exactly what users get," said Najera. "The new hybrid provides the same performance with lower fuel costs and less environmental impact. As fuel costs continue to go up, the owning and operating costs of the HB215LC-1 become more and more favorable."

For more information on the Komatsu HB215LC-1, including an explanation of Komatsu hybrid technology, call your sales representative or our nearest branch location, or go to www.komatsuamerica.com/hybrid. ■



Armando Najera, Komatsu Excavator Product Manager



The HB215LC-1, Komatsu's second-generation hybrid hydraulic excavator, has a service valve to power attachments and is 25 percent more fuel-efficient than a similar-size conventional excavator.

## TIER 4

#### From Komatsu—The Engine Experts



The new **Tier 4 engines** from Komatsu are designed and built by the experts who have set the standard for dependability, long life, low operating costs and fuel efficiency.

#### **Dependability**

Hardware and control systems designed and built by Komatsu

#### **Operator Ease**

· Diesel Particulate Filter regenerates automatically with no action required by the operator

#### High Performance

- Engine acceleration is noticeably faster due to Komatsu Variable Geometry Turbocharger
- Automatic emission controls maintain same performance levels during regeneration

#### **Robust controls**

 Hydraulic actuators provide trouble-free, precise control of Exhaust Gas Recirculation and Komatsu Variable Geometry Turbocharger

#### **Low Maintenance Costs**

- Identical drain intervals
- Only two new maintenance items: Closed Crankcase Ventilation and Komatsu Diesel Particulate Filter



#### **TIER 4 EXCAVATORS**

# Added features help your bottom line while meeting new interim standards

Low emission standards don't have to equate to decreased production or efficiency. Komatsu proves that with its new PC240LC-10 and PC290LC-10 excavators, which feature interim Tier 4 engines that reduce particulate matter and NOx emissions while making you more profitable.

"Users won't sacrifice any production with these new machines," said Product Manager Doug Morris. "What they will see is better efficiency, with up to 10 percent less fuel consumption compared to the Tier 3 models they replace."

The PC240LC-10 replaces the PC220LC-8, while the PC290LC-10 takes the place of the PC270LC-8. Both new machines are powered by Komatsu's interim Tier 4 engine technology that features a Komatsu Diesel Particulate Filter (KDPF), Variable Geometry Turbocharger and Cooled Exhaust Gas Recirculation, among other technologies that reduce emissions and add efficiency. Both have increased horsepower and operating weight compared to previous models.

Komatsu didn't simply replace the engine and model numbers with the PC240LC-10 and PC290LC-10. The new excavators use advanced hydraulic-matching techniques to better optimize the engine and hydraulic performance.

"With low-speed matching, higher displacement pumps can deliver a higher flow amount at lower engine speeds," explained Morris. "In addition, the machine can adjust the engine speed based on the flow output for better efficiency."

#### Improved in several ways

Working modes on the new excavators are set through a new easier-to-use, high-definition, seven-inch monitor panel that also has a new Eco Guidance feature, which provides operational information and advice for maximizing economy. It also keeps the operator aware of KDPF condition, as well as offering enhanced maintenance monitoring.

"Along with the other new features, these excavators come with Level 4 KOMTRAX that has additional information compared to its predecessors. They have a whole host of other new features, including a new reach boom and arm on the PC290LC-10 that offer an additional one to two feet of working range," noted Morris. "The cabs are improved, and we made them easier and quicker to service and maintain. So, we went well beyond just adding a new engine in order to provide machines that are not only better for the environment, but better for the bottom line." ■



Doug Morris, Product Manager

Brief Specs on Interim Tier 4 Excavators										
Model	<b>Operating Weight</b>	Horsepower	<b>Bucket Capacity</b>							
PC240LC-10	55,256 lbs.	177 hp	1.85 cu. yd.							
PC290LC-10	66,756 lbs.	196 hp	2.13 cu. yd.							

Komatsu's new interim Tier 4 excavators have low-speed matching, allowing users high flow even at low speeds. They are also more fuel-efficient without sacrificing productivity.



#### **NEW D65-17 DOZERS**

# Komatsu's list of productive features doesn't stop with Interim Tier 4 engines



Bruce Boebel, Product Manager

Brief Specs of the Komatsu D65-17 Dozers

**D65EX-17** 44,355 lbs. 205 hp

**D65PX-17** 47,335 lbs. 205 hp

**D65WX-17** 45,945 lbs. 205 hp

When Interim Tier 4 standards went into effect, Komatsu wasn't satisfied with simply putting a compliant engine into its new D65-17 dozers. While the three new models all meet the EPA interim Tier 4 requirements to reduce soot and NOx emissions, they have additional features that make them more efficient while maintaining productivity.

Last year, Komatsu rolled out its Tier 3 D65s that increased horsepower to 205, while lowering fuel consumption by as much as 10 percent compared to previous models. The new D65-17 models built upon that efficiency by lowering fuel consumption an additional 5 percent while maintaining horsepower with a new automatic transmission with lockup torque converter. It automatically transfers engine power to the transmission, offering greater powertrain efficiency.

"Users understand that new standards are inevitable, but they don't want them to affect

performance or uptime," said Product Manager Bruce Boebel. "They can be confident the new Komatsu D65-17s will not only produce like previous models, but do it with less fuel consumption."

Operators can select from two gearshift modes—automatic and manual—to fit the appropriate application: automatic for general dozing offers a choice of four forward and reverse speeds, while manual for dozing and ripping rough ground offers three. The automatic transmission shifts to the optimal gear range based on working conditions and load.

#### An excellent combination

Komatsu's innovative SIGMA blade, which is designed keep more material to the center for 15-percent better productivity compared to a Semi-U, is available for the standard EX and wide-track WX models. Customers can equip those models, as well as the low-ground-pressure PX, with a power angle tilt (PAT) blade, which can be adjusted six ways for added versatility and productivity. A new toggle switch allows the operator to easily angle the blade.

Komatsu also redesigned the joysticks for maximum control, offering a relaxed posture and superb fine control to minimize operator fatigue. A newly designed cab is larger, with an operator's seat that's three inches higher and four inches closer to the blade for excellent all-around visibility. A new seven-inch, high-resolution LCD monitor displays all machine information and is integrated with the interim Tier 4 technology.

"These dozers are at the top of the class, not only because of the new features, but also the proven systems we integrated," said Boebel. "The D65-17s are a great combination of new technology with the best of the previous models, and they're cleaner and greener."



# LOADERS

From Komatsu - The Loader Experts



Komatsu Wheel Loaders deliver high productivity, low fuel consumption, easy maintenance and superior operator comfort. The WA200PZ-6, WA250PZ-6 and WA320PZ-6 feature Komatsu's electronically controlled Hydrostatic Transmission (HST) with Komatsu's PZ (Parallel Z-bar) linkage.

- HST delivers high power, excellent response and low fuel consumption
- The PZ linkage provides parallel lift, high breakout force and high lift capacity
- Variable Traction Control with S-Mode reduces tire slippage
- Dynamic braking eases operation and extends wet-disc brake life





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#### PEORIA MANUFACTURING OPERATIONS

# Komatsu's mining-truck plant focuses on quality haulers that meet the toughest standards

Early this year, Komatsu's Peoria Manufacturing Operations (PMO) surpassed the 1,000-unit mark for production of its popular 930E electric mining truck. It's a major accomplishment, especially considering the massive size of the 320-ton haulers, which are approaching their 15th year on the market and have become the best-selling, ultra-class mining trucks in the world.

It's even more impressive considering that PMO produces more than the 930E at the Peoria facility. Each day, more than 600 employees do everything from design and engineering, to assembly of five truck models — the 200-ton 730E, the 240-ton 830E, the 280-ton 860E-1K, the 930E and the 360-ton 960E-1K — which are shipped to some of the world's largest mines.

Globally, the demand for these trucks continues to climb as coal, copper, gold and other types of mines ramp up production. In turn, Komatsu's PMO is looking to increase its capacity. Currently, the PMO produces one to one-and-one-half trucks per day. Soon, it plans to up that to two trucks per day. As part of the effort, it's in the process of expanding with a new 20,000-square-foot addition in the works.

"We've developed our processes to the point of being able to assemble a truck in about half the time we did a decade ago, and with demand up, that's very significant," said Jerry Potter, who oversees the process of putting the trucks together as Manager of Manufacturing Operations. "With the expansion, I'm confident we'll be able to meet our production goals."

In addition to expanding the facility, PMO is in the process of hiring new staff members to join an experienced team that's focused on quality, especially considering the mining trucks it produces frequently run 24 hours a

day, seven days a week and routinely rack up more than 100,000 hours during a lifetime.

"Next to safety, quality is our utmost priority," said Doug Springer, Manager Product Quality. "We have 14 inspectors who oversee everything but, technically, everyone in the assembly line is an inspector. Anyone who believes there's a potential quality issue can stop the manufacturing process until it's resolved. Our goal is always zero issues that would affect performance, reliability and longevity of Komatsu mining trucks."

#### Welding is critical

Springer notes that welding is one aspect that's especially critical during the fabrication of the truck frames, which are considered the backbones of the trucks. Three shifts a day with about 60 welders on each shift are used to put up to 1,000 pounds of welds into a truck. Each welder must meet exacting standards.



Jerry Potter, Manager of Manufacturing Operations



Doug Springer, Manager Product Quality

Continued . . .

One of the critical aspects of building a Komatsu mining truck is superior welding of the frame. Each weld is ultrasonically tested and thoroughly inspected before a frame moves into the assembly process.



#### Quality components go into Komatsu trucks

.. continued

"We do a lot of training for new hires, and we are constantly evaluating," said Theresa Kline, Superintendent of Welding. "We ultrasonically test welds to ensure they pass before a frame moves on for assembly."

Senior Welding Engineer Ed Spadoni added, "Proper welding is critical because if not done right, it affects the structural integrity of the truck, which in turn affects its life and function. Our mining customers work around the clock to meet production goals, so any extra bit of downtime is detrimental. We work with them to ensure we're meeting their strict standards."

#### **Quality components**

While welding is taking place on truck frames, truck components such as hoists, cylinders, rear and front suspension and brake systems are assembled. PMO produces its front

Theresa Kline, Superintendent of Welding



Ed Spadoni, Senior Welding Engineer



Mark Schatsiek, Superintendent of Logistics



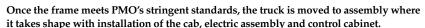
Mike Drew, Superintendent of Assembly

suspension systems in house, but works with suppliers for other components.

"The mines rely on us for quality equipment and that starts with quality components," said Mark Schatsiek, who recently moved into the position of Superintendent of Logistics after serving as Superintendent of Components for several years. "Just as the mines have exacting standards for us, we have stringent requirements that our vendors must meet. When a truck goes into production, we start by putting all the necessary components into a kit that's brought to the assembly area where our staff puts it together. We're running two shifts a day."

With those components and the frames ready, the rest of the truck heads to another assembly area where it really takes shape. During the course of a few days, the electrical assembly, cab, deck supports, fuel tanks, control cabinets, hydraulics and other related items come together into a final product.

"Once we have it all put together, we thoroughly test a truck for proper function," explained Mike Drew, Superintendent of Assembly. "Then we disassemble it because a truck is too large to ship as a unit. The pieces are put on railcars or trucks to be shipped to their destination."







Quality components make up the truck, including the wet-disc brakes which are assembled at PMO.

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#### MACHINE MONITORING PAYS OFF

# Clearing contractor relies on Komatsu excavators with KOMTRAX to maintain productivity

Because Jaski Inc. covers such a large territory, Owner Luc Tremblay says people often think the company is much larger than it is. Founded in 2001 as a forestry contractor — Tremblay now focuses on land clearing, mainly for power companies — Jaski, Inc.'s territory is about 300,000 square miles, but Tremblay has only five Komatsu PC78 and PC138 excavators equipped with brush cutters in his fleet.

"People see our machines on the side of the road clearing brush away from power lines or for better visibility on the roadways and assume we have about 200 machines," said Tremblay, who made the transition to land clearing and brush cutting about six years ago. "In truth, we're all over the place, covering such a large territory to ensure we take care of our customers. Our projects range anywhere from a few acres up to 100."

In most cases, Jaski has only one machine working on any given project. Despite hundreds of miles distance between jobs, Tremblay has confidence jobs will get done quickly and efficiently. Part of the reason is a group of experienced operators. The other is that those operators are using late-model Komatsu excavators equipped with KOMTRAX, Komatsu's remote machine-monitoring system.

"Obviously, there's no way I can get to every job, so I have to trust my operators and my equipment," said Tremblay. "Neither lets me down. The reliability of the Komatsu excavators has been a vital part of our success. The first one I bought was a PC78 because it had an extra hydraulic pump and offered continuous flow-on-demand to operate the brush cutter. I haven't looked at another brand since."

#### KOMTRAX a "must have"

Each time Tremblay buys a new Komatsu excavator, he works closely with his Komatsu distributor to equip the excavators for brush-cutter attachments. The distributor also tracks his Komatsu machines using KOMTRAX, as does Tremblay. The system comes standard and is free for the first five years on nearly every new Komatsu machine.

"It's a must-have for us," stated Tremblay. "KOMTRAX helps me track maintenance and stay up-to-date with it, which is vital to me. I can also track fuel consumption and per-hour production. Having that information allows me more accurate bidding compared to doing it manually. The combination of the Komatsu excavators and KOMTRAX has really helped make Jaski a more efficient, reliable and profitable company."

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system lets users
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information, even in the
most remote locations,
from their computers. It's
standard on nearly all new
Komatsu equipment, and
available as a retrofit for
older machines.







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#### A WINNING COMBINATION

# Komatsu dozers and Topcon 3D-MC<sup>2</sup> put you to grade in fewer passes

If you could be four times more productive with your dozer and potentially eliminate the need for an additional grading machine, would that be an advantage? It's possible when your Komatsu dozer is outfitted with Topcon's 3D-MC<sup>2</sup> machine-control system.

"Traditional finish grading without any machine-control system generally takes multiple passes at low speeds," said Komatsu Marketing Engineer Jason Anetsberger, noting that Komatsu worked closely with Topcon to optimize performance of Komatsu dozers with Topcon machine-control systems. "Standard 3D technology typically allows users to double their speeds compared to a manual dozer. The 3D-MC<sup>2</sup> system doubles the speed again."

The 3D-MC<sup>2</sup> system uses the same easy-to-use interface as previous Topcon 3D machine-control systems, according to Anetsberger. It allows operators to get to grade in even fewer passes, decreasing fuel usage and machine wear, while improving per-yard costs and profits.

"It's as easy to use as any previous system," noted Anetsberger. "Customers tell us that even the newest operators are able to grade nearly as well as skilled veterans of the 3D-MC<sup>2</sup> system. It works really well with our efficient dozers to cut the time it takes to reach grade. That's a huge advantage for their bottom line."

#### "Plug-and-play"

Most new Komatsu dozers can be ordered Topcon "plug-and-play" equipped, meaning all the user has to do is bolt the Topcon 3D-MC<sup>2</sup> system onto the machine, calibrate, and it's ready for use. The system uses Topcon's GX-60 control box, GPS+ antenna, MC-R3 receiver and a new 3D-MC<sup>2</sup> sensor, all paired with advanced

controlling software to provide position updates up to 100 times per second. The  $MC^2$  sensor combines a gyro, compass and inertial sensor to measure the X, Y & Z position as well as the roll, pitch and acceleration of the dozer.

"No matter how you look at it — either as four times faster production over a manual dozer or two times better than existing 3D technology — the 3D-MC² system improves efficiency and can have a significant, positive impact on the amount of materials you push and/or place," explained Anetsberger. "Because it's that much faster, in essence, the user is getting the production of two machines in one, and it may even replace the need for a motor grader." ■



#### **NEW FORESTRY SERIES**

# Upgraded features provide increased durability in XT models

Strength and durability are essential to production in the forest. That's why Komatsu designed its new XT series of feller/bunchers and harvesters with increased durability and added productivity features.

Komatsu's new models, the XT430-2, XT430L-2, XT445L-2 and XT450L-2, replace its former Valmet brand FX/FXL series. Leading the upgrades on the new XT series is an improved undercarriage that increases track system durability. Among the new features are roller guards extended to the front and back with better

track-shoe-support-plate clearance to reduce track-chain side loading on uneven ground.

Further upgrades include cutouts added to the track frame, which reduce debris packing and improve roller maintenance; better track drive sprockets with mud/snow relief to reduce packing; new, full-length track slider plates that provide a larger surface area for extended life; two additional bottom track rollers on the XT430L for better weight distribution and improved roller and track link life; and a 20-percent-increased idler recoil spring preload on the XT430L to maintain better track tension and positive sprocket engagement.

Komatsu also enhanced the swing systems with a swing drive that now runs in a sealed grease bath for better pinion lubrication. In addition, improved gears with better hardening provide longer life. An updated swing bearing with dowels and swing-machinery pilot hole provide better swing gear alignment and easy adjustment when servicing. An added grease fitting to the swing drive case helps extend bearing life.

The XT series — built at Komatsu's Chattanooga Manufacturing Operation — is designed for simpler servicing, including a relocated engine oil filter to make it easier to change and relocated swing-bearing lubrication points for easier access. ■

#### Forestry products will now bear the Komatsu name

Komatsu forestry products will now carry the Komatsu name after years of being branded as Valmet. The Komatsu forestry line consists of a wide range of products, including feller/bunchers, harvesters, forwarders and heads.

"With the strength of the Komatsu brand, we will provide excellent value and service support to our forestry customers and dealers," said Norio Kido, Executive Vice President, Forestry Products. "We understand our customers' needs, and our dedication to technical innovation, combined with Komatsu's industrial tradition, manufacturing technology and quality assurance, means we can deliver the best the forestry industry has to offer."



#### **BETTER DAYS AHEAD**

# Komatsu's Ed Powers sees continued growth and optimism in construction industry

QUESTION: As we all know, the construction industry has been hit hard the past several years. Where does it stand now?

ANSWER: Many have referred to the past few years as the "Great Recession," however, we're optimistic that recovery is in motion. Throughout our entire 2010 business year, the construction equipment market grew an average of 32 percent in North America, compared to 2009. Another key indicator, tracked monthly, is our North American hour utilization. Our 2010 per-month utilization, tracked through our 23,000 KOMTRAX-populated machines, exceeded 2009 and 2008. In some cases we are comparing the hours to an all-time market low in 2009, but it's positive and deals are being made. We're expecting the same level of recovery throughout 2011 and beyond.

In speaking with contractors at CONEXPO in March, the majority were very optimistic, indicating that business had been picking up steadily and asking, 'When can Komatsu deliver?' There remain some lagging indicators, such as our housing market and unemployment, but the worst is behind us. We can attribute a good portion of our 2010 recovery to Uncle Sam's tax incentives, such as the extension of the Depreciation Bonus, accompanied by Sec. 179. What's encouraging is that this incentive is extended through 2011 with even larger matching dollars.

QUESTION: Often, as recovery happens, businesses start buying equipment. As users begin adding to their fleets or replacing older machines, why should they choose Komatsu?

**ANSWER:** After the recent wake-up call this industry experienced the last three years, we've all become much more after-market cautious. Today, the customers' primary focus is their after-sales efficiencies, as well as their owning and operating costs. This creates a perfect opportunity



This is one of a series of articles based on interviews with key people at Komatsu discussing the company's commitment to its customers in the construction and mining industries — and their visions for the future.

Ed Powers, Vice President and General Manager, Construction Equipment Division

After graduating from the State University of New York in 1988, Ed Powers started at Komatsu in the finance department, which included collections.

"The goal was always to find a way to help customers keep their machines. That may have meant restructuring a payment schedule or some other method that allowed the user, who may be behind, to continue using that machine until things turned around. During the economic downturn the past couple of years, Komatsu has kept the same philosophy with positive results."

April 2011 marks the start of Ed's 24th year with Komatsu, including the past three as Vice President and General Manager, Construction Equipment Division. His prior responsibilities included Vice President of Construction Equipment Sales, West Region Construction Equipment Manager, Director of North America Sales Utility Division, Region Manager of Rental Services, Deputy Regional Sales Manager and Finance Field Representative. During his career, he also earned his MBA at Keller Graduate School of Management in Chicago, Ill.

"I've had a very well-rounded experience throughout my career with Komatsu. This has helped me see the equipment industry from all perspectives, but primarily from the customer's point of view. Seeing things from customers' perspectives, and listening to their needs has made me a better decision-maker and emphasized the value of relationships."

Ed and his wife, Berta, will soon celebrate their fourth wedding anniversary and their daughter, Joselyn's, first birthday.

#### Komatsu technology leads the way

.. continued

for Komatsu, as the world's most technically advanced manufacturer of earthmoving equipment, to step up, stop talking about it and prove that we manufacture the most reliable and lowest cost-per-hour products in the industry.

As most know, we don't spend a lot of money advertising our brand. We'd rather put those dollars into research, development and being the leader in innovation. As a result, we were the first to introduce a hybrid excavator, which has been shown to be as reliable and efficient as our traditional excavators, with 25-percent to 40-percent fuel savings. We are already rolling out our next generation of hybrid models before most OEM's even introduce their first.

When it comes to telematics, no other OEM has Komatsu's experience with remote asset management. With more than 200,000 machines reporting globally, Komatsu knows about a customer's technical problem before the operator does. Between Komatsu customers and our highly engaged dealer network, we are using KOMTRAX information to improve machine utilization and reduce owning and operating costs.

Komatsu's investment in research and development has given us another opportunity to show our strength as a leader. We are excited to be launching several interim Tier 4 products this year, with engines ranging from 175 to 750 horsepower. Once again, our engineers have not only met stringent governmental emissions regulations, but also improved machine

Komatsu's second-generation hybrid excavator, the HB215-1, was introduced at CONEXPO. In 2011, Komatsu will also introduce excavators, wheel loaders, articulated trucks and dozers that meet interim Tier 4 engine standards.



performance and fuel efficiency. As this industry continues to introduce Tier 4 technology, two key concerns lie in the marketplace — the cost of maintenance and its reliability.

How is Komatsu going to differentiate itself from the competition? We are so confident in our technology and our distributors' service capabilities that we are going to offer a three-year complimentary maintenance care package for all Tier 4 products. A key component to the servicing and reliability of our Tier 4 products will rely on KOMTRAX, which will help customers manage required maintenance and provide constant preventive support. That is peace of mind!

#### QUESTION: What else is Komatsu doing to benefit customers?

ANSWER: It's all about the relationship and the after-market support. You can't have one without the other. Komatsu's strongest asset is its dealer network, with more than 300 locations across North America. Of those, 70 percent have been in business for more than 50 years. As a manufacturer, our job is to provide our dealers with ongoing support, training and the tools they need to earn credibility and establish lasting relationships.

The key word is "earn." Today it's not only about premium parts and service, but preventive maintenance practices (KOMTRAX), financing, used equipment, resale value and overall value propositioning. It's not just about closing the deal, but knowing customers' short- and long-term aspirations and how Komatsu can assist in achieving those aspirations. The relationship doesn't end when the machine is delivered. Rather, it continues to grow.

Today's technically advanced products and our customers' level of sophistication require a team effort between the dealer and manufacturer. The quality of the OEM is reflected in its dealers, and our customers recognize and expect it. That is what differentiates a manufacturer — its dealers, the quality of their people, and their commitment to product support. I am confident that Komatsu offers those qualities, so now instead of simply asking customers for their business, we can ask for the opportunity to earn it.

The bottom line is — we can manufacture the most technically advanced machine in the world, but if we can't support it, it's worthless. ■

## NEXT DAY PARTS

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#### On the light side



"Hold it right there, Peterson!"



"I can't find anything wrong with it ... believe it or not ... I think the bulldozer is just 'dozing.'"



"Malcolm, must you bring your work home with you?"

#### **Brain Teasers**

Unscramble the letters to reveal some common construction-related words. Answers can be found in the online edition of the magazine at www.RMSRoadSigns.com

- 1. NIRGADG
- 2. TIRLKOFF
- 3. SOSIMENI
- 4. HAFRIGETS
- 5. TIRFEL
- 6. NAECMIH

#### Did you know...

- The average American motorist spends six months during his/her lifetime waiting for red lights to turn green.
- U.S. Interstate 80, the main coast-to-coast route across America, passes through 12 states. From east to west, they are New York, New Jersey, Pennsylvania, Ohio, Indiana, Illinois, Iowa, Nebraska, Wyoming, Utah, Nevada and California.
- Roller coasters are classified by the U.S. Patent Office as scenic railways. The classification was first used for roller coasters in 1886.
- Fort Knox is located on Bullion Boulevard.
- The longest street in the United States is in Los Angeles, where Figueroa Street runs for 30 miles.
- In 1901, Connecticut passed the first statewide automobile legislation in the U.S., setting a speed limit of 15 mph on country highways and 12 mph on highways within city limits.
- There are 6,000 windows and 1,575 steps in the 102-story Empire State Building.
- Teflon was placed between the steel framework and the copper skin of the restored Statue of Liberty to prevent corrosion.

#### **ANDY SCHWANDT**

# Savage Sales Manager works to build long-term relationships

Andy Schwandt may be relatively new to the Road Machinery team, but he brings plenty of industry experience and even has a history with the company. Schwandt joined Road Machinery's Savage branch as Sales Manager in December, after leaving Volvo, where he marketed its paving-line products to Road Machinery and other dealers.

Schwandt's other experience includes selling equipment in northern California after working as a production engineer in the New Mexico oil fields. He designed surface facilities and worked to design best practices in pumping oil and natural gas most effectively and economically. He started doing that right after graduating with a degree in chemical engineering from Rose-Hulman Institute of Technology in Indiana. Recently he completed an MBA from the Keller Graduate School of Management.

At Road Machinery, Schwandt will be in charge of branch sales of Volvo paving machines, along with the other lines of construction equipment Road Machinery carries, such as Komatsu and Sennebogen.

"As a Volvo representative, I worked with Road Machinery for about four years, so I really got to know many of the people who worked here. I was always impressed with how customer-focused and professional RMS is. That wasn't always the case with some of the other distributors I dealt with."

When the chance to join the Road Machinery team came up, Schwandt knew it would be a good fit for him. As the Savage Sales Manager, he is overseeing five territory managers who cover southern Minnesota. One of his goals includes getting out regularly with those territory managers to meet customers.

"This is a relationship business, and it is hard to build solid ones if the customers don't know you well," Schwandt stated. "My previous experience includes selling heavy equipment, where I developed not only good business relationships, but friendships as well. I want that to be the case here too."

Schwandt hopes they'll be longstanding relationships too, as he plans to stay in the Twin Cities area for many years. "My wife grew up here and has family here, so this position fits my goals both professionally and personally."

Schwandt and his wife, Kelly, have three children, Emily, Luke and Sarah, who are all under the age of five. He enjoys spending time together as a family doing outdoor activities, such as camping and four-wheeling.

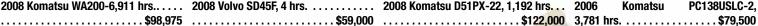
Andy Schwandt joined the Savage branch as Sales Manager last December and oversees a group of territory managers who cover southern Minnesota.



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2008 Komatsu WA200-6,911 hrs...... 2008 Volvo SD45F, 4 hrs............ 2008 Komatsu D51PX-22, 1,192 hrs.... 2006



Komatsu PC138USLC-2,

Year	Mfgr.	Model/Descr.	Hours	S/N	Price	Year	Mfgr.	Model/Descr.	Hours	S/N	Price	
HY	<b>DRAU</b>	LIC EXCAVA	ΓORS			MC	TOR (	GRADER				
2006	KOMATSU	PC138USLC-2	3,781	1868	\$79,500	2003	LEEBOY	685B	1,025	685526	\$69,500	
2005	KOMATSU	PC160LC-7	3,400	K40465	\$79,500					The same of	The same of	
2008	KOMATSU	PC200LC-8 w/shear	1,205	A88784	\$250,200	W	11334	LOADERS			-10	
1998	KOMATSU	PC220LC-6	12,431	A83411	\$41,500	2006	KOMATSU	WA200PT-5L	2.713	68023	\$88,000	
2001	KOMATSU	PC220LC-6	6,300	A85268	\$97,500	2008	KOMATSU	WA200-6	911	70153	\$98,975	
2005	KOMATSU	PC228USLC	7,472	31344	\$82,550		111					
1997	KOMATSU	PC300LC-6 w/Genesis	8,715	A80572	\$106,400	2001	KOMATSU	WA320-3	9,300	A31279	\$51,500	
1997	KOMATSU	PC400LC-6	9,426	A80257	\$79,500	1991	KOMATSU	WA380-1	15,359	20951	\$38,750	
2002	KOMATSU	PC400LC-6 w/Genesis	7,671	A85142	\$150,000	1994	KOMATSU	WA450-2	21,000	A25395	\$36,500	
2002	KOMATSU	PC400LC-6 Highrise	5,141	A85187	\$193,500	2005	HYUNDAI	HL740-7 w/bucket forks	3,432	LF0110478	\$72,730	
2008	KOMATSU	PC400LC-8	2,067	A88095	\$285,000	2005	HYUNDAI	HL757-7	2,340	LD0110498	\$110,950	
2008	KOMATSU	PC400LC-8	1,933	A88273	\$285,000							
1999	KOMATSU	PC750LC-6	92,500	10243	\$189,000	CRAWLER DOZERS						
2006	HYUNDAI	R160LC-7	2,000	N50110465	\$57,500	2008	KOMATSU	D51PX-22	1,192	B10963	\$122,000	
2005	HYUNDAI	ROBEX 210	2,340	N60614388	\$136,500	2008	KOMATSU	D51PX-22	2,900	B10712	\$118,000	
2006	HYUNDAI	ROBEX 210	1,955	N60614055	\$152,550				,			
2002	HYUNDAI	R290LC-7	5,500	N80110246	\$52,500	2001	KOMATSU	D61PX-12	5,571	B1617	\$97,500	
2006	HYUNDAI	ROBEX 320	644	N9010519	\$118,500	2005	KOMATSU	D65EX-15	11,871	67717	\$95,500	
2001	HYUNDAI	R360-3	5,553	EH02GK10279	\$45,000	2005	KOMATSU	D65PX-15	3,297	67671	\$127,500	
2004	HYUNDAI	R360LC-7	5,037	NA0110157	\$116,740	2006	KOMATSU	D65PX-15	5,119	67738	\$153,000	
2005	HYUNDAI	ROBEX 360	2,758	NA0110652	\$147,500	2008	KOMATSU	D275AX-5E0	857	30107	\$450,000	
2006	HYUNDAI	R360LC-7 w/Genesis	3,892	NA0110809	\$350,350	2004	DRESSTA	TD25H	5,580	P073101	\$139,500	
2005	HYUNDAI	ROBEX 450	3,489	NB0110364	\$217,500	2004	DUESSIA	ТВЗЯ	3,300	P0/3101	\$139,500	
2006	HYUNDAI	ROBEX 450	2,259	NB0310040	\$189,500				THE .	STATE OF THE	THE REAL PROPERTY.	
2006	HYUNDAI	ROBEX 450	3,011	NB0310039	\$189,500	AR	TICUL	ATING TRUC	CKS			
2006	HYUNDAI	R450LC-7A	3,039	NB0310041	\$175,000	1996	VOLVO	A25C	12,740	5350V60733	\$49,500	
2003	JOHN DEER	E 450LC	5,522	FF0450X090626	\$115,670	2000	VOLVO	A25C	12,208	5350V61723	\$79,500	
1978	LINK BELT	5400	12,000	39G81170C	\$8,000	2000	VOLVO	A40	113,860	A40V60512	\$118,000	

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1991 Komatsu WA380-1, 15,359 hrs... .....\$169,500 ......\$38,750



1996 Volvo A25C, 12,740 hrs...... .....\$49,500

Year Mfgr. Model/Descr. **Hours** S/N **Price** Mfgr. Model/Descr. **Hours** S/N **Price CRANES** ROLLERS continued... 2004 **POTAIN** HD40A 96639 \$97,500 2006 IR DD24 6216190519 \$27,500 1 IR DD70HF 2003 **POTAIN** HDT80 88669 \$129,500 2003 1.664 DD6253173998 \$57.500 1 2007 VOLVO DD138HFA 193047 \$80,000 2004 POTAIN HDT80 2,519 97183 \$159,500 1999 WACKER RD25 5053404 \$14,000 2003 POTAIN SL122/J3 TRANSPORT DOLLY 46363 \$45,000 626 **TADANO** TR400E 1998 00127 \$110,000 **PAVERS/COMPACTORS FORK & OTHER LIFTS** 2002 **LEEBOY** 8500 ELITE I 785 3040LD \$51,500 KOMATSU 4,294 \$15,000 2003 FCG25 STRAIGHT-MAST 567384A 2001 **LEEBOY** 8500LD 1,904 2445LD \$29,500 2000 **KOMATSU** FG25T STRAIGHT-MAST 2,485 515588A \$13,500 2000 **LEEBOY** 8500T 0 8500T-2327LD \$54,500 **FG25T STRAIGHT-MAST** 2000 **KOMATSU** 3,504 515587A \$13,500 2002 LEEB0Y 8500T 2,600 2773 \$59,500 2003 FG25ST-12 STRAIGHT-MAST 564766A KOMATSU 2,371 \$14,500 2005 LEEB0Y 8816 1.375 42660 \$94,500 2004 **CROWN** 30WRTT15 STRAIGHT-MAST 1 6A218163 \$8,900 2007 WACKER **BPU5045A PLATE COMPACTOR** 1756148 \$5,700 2002 **CROWN** 30WRTT152 STRAIGHT-MAST 6A195926 1 \$8,900 1998 **BOMAG** BW11RH A222C1600V \$27,500 HYSTER **H225H STRAIGHT-MAST** 9.206 C007D02340F \$35.000 2002 HYSTFR **H80XM STRAIGHT-MAST** 8.100 K005V3425Z \$15,000 **MISCELLANEOUS** 1995 LULL 1044B TELEHANDLER 4.663 JUN95R16P12580 \$19,500 ONAN 625 KW GENERATOR 1,045 4171 \$57,500 2000 LULL 1044C-54 TELEHANDLER 7,524 00AB21P19924 \$48,000 **SVEDALA** 6 X 16 SCREEN 26A447 1999 \$75,000 2000 LULL 1044C-54 TELEHANDLER 8.055 01AB18P19-1186 \$25,000 2007 **CERDA** C6H924KE-PNL TRENCH SHIELD PANEL C070940 \$18,500 1999 SKYJACK 3219 SCISSOR LIFT 179 226176 \$8,200 2007 **CERDA** C6H924KE-PNL TRENCH SHIELD PANEL C070941 \$18,500 2005 **CERDA** C4M88DWFB TRENCH SHIELD 0 C050101 \$3,500 ROLLERS 2005 **CERDA** C4L48WFB TRENCH SHIELD C050140 \$3,500 2006 SD25D 296 183141 \$37,300 C4M88DWFB TRENCH SHIELD 2005 CERDA 0 C050103 \$3,500 1997 IR SD40F 2,234 148248 \$29,000 2008 **BARBCO** 36/630 BORING 36630090836 \$98,500 107 1,481 2000 IR SD40D 161903 \$21,000 UNIVERSAL 2002 130X150CRSHR CRUSHER 0 577X60 \$255,000 2008 **VOLVO** SD45F 4 199392 \$59,000 **KPI** CS4233H IMPACTOR PLANT 2.682 405461 \$198,000 2005 1999 IR SD70D 2,481 158562 \$29,500 SETH-MEYER MSP 4" PUMP 1.000 JF1706 \$9,000 SD77DX SD6255183408 2005 IR 467 \$43,500 THOMPSON 6" DIAPHRAM PUMP 2.516 6V927 \$16,500 2005 IR SD100D 52485 \$66,000 1,170 NPK **C8B PLATE COMPACTOR** 2002 IR SD100DTF 3.330 170186 \$55,000 1994 0 7991 \$5,100 2004 IR SD116 2005 **TIMBCO** 415FX 7,820 2705-111005 \$199,500 2.048 175851 \$73,500 2004 IR SD116DX 1,047 176520 **VALMET** 840.2 \$54,500 2006 8,739 211483 \$169,500

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